

eBulletin
 Important Network Information

November 15, 2016

An Important Update about Prospect Manchester Memorial Hospital and Prospect Rockville Hospital's Network Participation

We are committed to providing your clients and their plan participants with access to comprehensive and affordable health care services. As part of this strategy, we are currently negotiating a new agreement with **Prospect Manchester Memorial Hospital**, located in Manchester, CT, and **Prospect Rockville Hospital**, located in Vernon, CT.

We're continuing our efforts to negotiate a new contract before the official **termination date of December 15, 2016** that is acceptable to both parties and meets our commitment to keep health care affordable. **If our current agreement with Prospect Manchester Memorial Hospital and Prospect Rockville Hospital terminates, it will affect both UnitedHealthcare and Oxford commercial products.**

We are taking precautionary measures to help minimize the impact on our members if Prospect Manchester Memorial Hospital and Prospect Rockville Hospital were to become nonparticipating (out-of-network), including mailing letters to affected commercial group members to let them know about the potential termination. Samples of these letters are attached below for your reference.

- [Sample UnitedHealthcare fully insured member letter](#)
- [Sample UnitedHealthcare self-funded member letters](#)
- [Sample Oxford member letter](#)

When speaking to your clients, please keep in mind the following points:

- We will have Transitional Care (may also be referred to as Continuity of Care) guidelines in place so members who have scheduled or ongoing medical treatments at Prospect Manchester Memorial Hospital and/or Prospect Rockville Hospital will continue to get care as appropriate.
- We have several neighboring hospitals in our network, including those listed below.

Neighboring Hospitals	
Hospital Name	Location
Hartford Hospital	Hartford, CT
Johnson Memorial Medical Center	Stafford Springs, CT
Saint Francis Hospital and Medical Center	Hartford, CT
Windham Hospital	Willimantic, CT

We will continue to work toward a positive outcome of affordable health care for our employers and their plan participants and will keep you informed on the status of negotiations. If you would like more information or have any questions, please contact your sales representative.

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